

General Manager

Job Location

Arizona

Description

General Manager leading a premier four-star, full-service destination resort in the Southwest. This is a hands-on leadership role requiring a proven hospitality executive with a strong operational background, a passion for guest experience, and a deep understanding of luxury service standards. Prior Food and Beverage leadership experience is required, as this role oversees a robust and revenue-driven F&B program.

Key Responsibilities:

Provide strategic leadership and day-to-day oversight of all resort operations, including Rooms, Food & Beverage, Spa, Recreation, and Financial. Drive financial performance through revenue growth, expense management, and asset optimization

Lead and inspire a high-performing executive team, fostering a culture of accountability, service excellence, and continuous improvement

Elevate the guest experience by ensuring all service standards meet or exceed four-star expectations

Oversee and actively engage in the Food & Beverage division, ensuring innovative programming, quality execution, and profitability

Collaborate with ownership and corporate partners to execute strategic initiatives and long-term vision

Maintain strong community relationships and represent the resort as a brand ambassador

Ensure compliance with all safety, legal, and operational standards

Qualifications:

Minimum of 5+ years of progressive leadership experience in full-service hotels or resorts

Previous Hotel Manager or Resort Manager experience in a four-star or higher property preferred

Strong Food and Beverage background required, with experience overseeing multiple outlets, banquets, and high-volume operations

Proven financial acumen with experience managing large budgets and driving profitability

Exceptional leadership, communication, and interpersonal skills; Experience in destination resort environments highly preferred

Key Competencies:

Strategic thinker with strong operational execution

Guest-centric mindset with attention to detail

Ability to lead through influence, inspire teams, and build culture

Strong presence and professionalism representing a luxury brand

Adaptability in a fast-paced, high-expectation environment

