

<https://ssirecruiting.com/job/residential-properties-manager/>

Residential Properties Manager

Job Location
Southeastern US

Description

Residential / Properties Manager for a high-rated luxury resort destination in the Southeastern US.

Position Overview

This role oversees a portfolio of 159 luxury estate homes and cottages (4-8 bedrooms) within the resort's rental program.

The ideal candidate brings:

- 4+ years of progressive leadership experience in luxury resort or rental operations
- Direct experience with rental program onboarding and management
- Strong operational knowledge of Front Desk and Concierge functions
- Proven ability to lead teams and deliver exceptional owner and guest experiences.

Key Responsibilities:

- Oversee daily operations across residential rental programs.
- Lead, coach, and develop high-performing teams.
- Manage owner relations and onboarding processes.
- Ensure seamless guest experiences from pre-arrival through departure.
- Maintain compliance with all operational standards and regulations.

Additional Highlights:

- Non-union environment
- Strong compensation package: base salary, bonus, full benefits
- Relocation assistance and temporary housing provided.